HMRC Test in Live Email notifications

Pay runs · https://paiyroll.com/kb/hmrc-test-in-live-email-notifications/

This article explains why you may receive email notifications from HMRC for interim, unapproved pay runs.

HMRC provide 3 servers for RTI:

Server	Pay run type	HMRC Notification	Evaluation accounts without RTI credentials	Notes
Test	Redo	-	-	99% of the time this is the test server used
Test in live	Redo	E-mail - see example below	Will fail with a credential error	If the above server is unavailable, we may temporarily switch to this server
Live	Approve	E-mail	Will fail with a credential error	Always used

Test in live e-mail notifications

If you have notifications enabled for RTI submissions, you will receive an email every time you do a Pay run **Redo** if we have to switch to **Test in live.** Please be aware you will receive an email like the one below on every **Redo** to let you know it was only a TEST submission. Please do not confuse it with the usual live approved email.

Redo and Approval of pay runs are unaffected. If you approve a pay run, you will receive the usual filing notification and a 2nd TEST notification for the next interim pay run.

```
Successful Receipt of Online Submission for Reference 123/PA00045678

Thank you for sending your TEST Full Payment Submission.

The submission for reference 123/PA00045678 was successfully received on 24/07/24.
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This has been recognised as a **TEST** transmission and will not be processed. **Remember you still need to send your actual submission using the live transmission in order for it to be processed.**