Shifts or timesheets missing from an HR or T&A data feed

Integrations · https://paiyroll.com/kb/shifts-or-timesheets-missing-from-an-hr-data-feed/

The date range of an HR or T&A data feed

An HR or time and attendance (T&A) data feed fetches the data for one pay period: shifts, timesheets, holidays and changes. This applies to the data feeds for DRS, PeopleHR, Cezanne HR and StaffSavvy.

The data feed takes the pay period from the pay schedule in its **Schedule** setting. The pay period is the days worked. It can be different from the pay day. For example, you pay on the 28th, for the days worked from the 1st to the last day of the month.

If the pay period is not correct, the data feed fetches the wrong dates. Some shifts or timesheets are then missing, or they come in the wrong pay run.

Before you start

A change to the pay period changes all the pay runs after it. Read Changing a Pay Schedule before you change it.

Check the pay period of the data feed

Find the pay schedule

1. Click **Data feeds**, then click the name of the data feed.
2. Find **Schedule**. It shows the pay schedule that the data feed uses.

Check and correct the pay period

1. Click **Setup** > **Pay Schedules**.
2. Find the pay schedule, and click **Update**.

3. Under **Upcoming dates**, find the **Pay period** in the first row. This is the pay period of the current pay run, for example **Thu 01-Aug-2019..Sat 31-Aug-2019**.
4. If the dates are not correct, open **Pay period (worked)**, and change **Pay period last day** and **Pay period last day pattern**.
5. Click **Update**.
6. Click **Data feeds**, then click **Refresh** for the data feed.

The data feed fetches the shifts and timesheets for the correct pay period.

Next steps

- Changing a Pay Schedule
- When does Debbie run?