Uploading Pay Items FAQ

Payments and Deductions · https://paiyroll.com/kb/uploading-pay-items-faq/

Why do I get the error: "PayDefinition matching query does not exist"

This error is almost always due to case mismatch. paiyroll® is case-sensitive, so the following will not match:

- Holiday **P**ay (Pay Definition)
- Holiday **p**ay (Pay Item)

In the example above, ensure you use uppercase **P** or lowercase **P** in both cases and then re-upload.